In marketing, we frequently worry about endogeneity but give much less thought to exogeneity — those forces that unambiguously generate external shocks impacting marketing theory and practice, shocks that create sudden change in consumer and managerial thinking and behavior. One might ask what are the most exogenous forces in marketing today

- as social networks produce unanticipated consequences for brands;
- as previously inanimate “things” exhibit intelligence and network properties;
- as robots, embodied and disembodied, exhibit autonomy and learn judgment;
- as platforms and ecosystems upend product competition;
- as the number of smartphones approaches the size of the human population;
- as digital data paint an ever richer picture of the customer; and
- as new analytic methods from computer science crash our marketing party?
Looking at the above list, it is clear that the most exogenous forces in marketing are precisely those that fall under the topic of *interactive marketing*; changing technology, computer science, and digital business innovation.

This is the inaugural year of the Interactive Marketing Research Conference, intended to be the premier conference for digital and direct marketing and a unique event of interest to both behavioral researchers, and to those who leverage data-intensive environments. The conference is further intended to support the *Journal of Interactive Marketing*, and to promote quality research in interactive marketing within the overall discipline of marketing. To those ends, the event will be a small, elite gathering of academics along with a number of digital marketing practitioners working at the edge of the interactive marketing exogenous shock wave.

**Key Dates**

- Submission deadline: October 1, 2017
- Acceptance Notification: October 19, 2017
- Event: March 23-24, 2018

**Venue**

Vrije Universiteit Amsterdam

**Co-Chairs**

- Mirella Kleijnen, Vrije Universiteit Amsterdam
- Charles Hofacker, Florida State University
Web site
Full submission details, and the latest information on the event, can be found at
imresearchconference.org

Submission Format
We request that authors submit a slide deck rather than a paper, with a maximum of 10
slides. The title slide will not count against the slide count.

Sponsorship
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- Marketing EDGE,
- Journal of Interactive Marketing, and
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